

## The Haywood Walk-In-Centre

The Walk-In-Centre is open from 07.00-22.00 Monday-Friday and 09.00-22.00 at Weekends and Bank Holidays.

**The telephone number: 01782 673500**

The X-Ray department is open from 08.00-22.00 for walk-in-centre patients and 09.00-22.00 Weekends and Bank Holidays.

Every patient who attends the Haywood Walk in centre is triaged and assessed by a qualified nurse. The triage will determine the priority of order in which patients are seen.

➤ Patients can self-refer to the Haywood, you do not need to be referred by your GP.

## Conditions included for the purpose of care navigation

Sprains and fractures to:

- Collarbone
- Shoulders
- Arms
- Wrists
- Hands
- Fingers
- Legs
- Ankles
- Feet
- Toes

### Minor Ailments include:

- Ear Infections
- Eyes Infections
- Throat Infections
- Skin Infections
- Insect bites

### Exclusions for Care Navigators:

- Chest pain
- Breathing problems
- Repeat prescriptions
- Dressings
- Prescribing in pregnancy
- Dental treatment
- X-Rays required for the under 5s
- X-Rays required to the head, chest, abdomen, back or pelvis.

Inclusion criteria	Exclusion criteria
<b>Minor injuries</b>	Chest pain
<b>Sprains &amp; Fractures to:</b>	Breathing problems
Collarbone	Repeat prescriptions
Shoulders	Dressings
Arms	Prescribing in pregnancy
Wrists	Dental treatment
Hands	
Fingers	The following X-Rays <b>cannot</b> be requested by the Walk in staff: <ul style="list-style-type: none"> <li>- Children under the age of 5</li> <li>- Head</li> <li>- Chest</li> <li>- Abdomen</li> <li>- Back</li> <li>- Hip</li> <li>- Pelvis</li> </ul>
Legs	
Knees	
Ankles	
Feet	
Toes	
<b>Minor Ailments include:</b>	
Ear infections	
Eye Infections	
Throat Infections	
Skin Infections	
Insect bites	